



## CPAY REGISTRATION FORM / BORANG PENDAFTARAN CPAY

### Organization Details

Organization Name / Nama Organisasi:	_____		
Registration Number / Nombor Pendaftaran:	_____		
Address / Alamat:	_____		
Postcode / Poskod:	_____		
Office No. / No. Pejabat:	_____	Fax No. / No. Faks:	_____
E-mail Address / Alamat E-mel:	_____	Website / Laman Web:	_____
Total No. of Employees / Jumlah Bilangan Pekerja:	_____	Industry Type / Jenis Industri:	_____
Payroll Software Brand / Perisian Gaji Pekerja:	_____		

### Appointment of Customer Administrator and Customer Authorizer /

### Pelantikan Pentadbir Pelanggan dan Pemberi Kebenaran Pelanggan

I/We hereby appoint the following personnel to receive **Organization ID, User ID, Password** and **Validation Code** as the Customer Administrator and Customer Authorizer to operate the CPay Portal on behalf of the company and shall be fully responsible for the use of **Organization ID, User ID, Password** and **Validation Code**.

Saya/Kami dengan ini melantik kakitangan berikut untuk menerima **ID Organisasi, ID Pengguna, Kata Laluan** dan **Kod Pengesahan** sebagai Pentadbir Pelanggan dan Pemberi Kebenaran Pelanggan untuk mengendalikan Portal CPay bagi pihak syarikat dan hendaklah bertanggungjawab sepenuhnya untuk menggunakan **ID Organisasi, ID Pengguna, Kata Laluan** dan **Kod Pengesahan**.

Customer Administrator / Pentadbir Pelanggan  Mr. / Encik  Mrs. / Puan  Ms. / Cik

Name / Nama : \_\_\_\_\_

NRIC No. / No. KP: \_\_\_\_\_

Contact No. / No. Telefon : \_\_\_\_\_

Email Address / Alamat E-Mel : \_\_\_\_\_

Signature / Tandatangan : \_\_\_\_\_

Customer Authorizer / Pemberi Kebenaran Pelanggan  Mr. / Encik  Mrs. / Puan  Ms. / Cik

Name / Nama : \_\_\_\_\_

NRIC No. / No. KP: \_\_\_\_\_

Contact No. / No. Telefon : \_\_\_\_\_

Email Address / Alamat E-Mel : \_\_\_\_\_

Signature / Tandatangan : \_\_\_\_\_

**\* Please provide a copy of the IC of the above Authorize Director and Administrator.**



### **Token Types / Jenis Token**

You are requested to choose one of the following types of security token. Sila pastikan anda memilih salah satu daripada token sekuriti yang berikut.

- PC-Web Token     Mobile Token     Validation code (Recommended)

### **Declaration by Applicant / Pengakuan oleh Pemohon**

1. I/We hereby apply for the service(s) provided by T-Melmax Sdn Bhd. Saya/Kami dengan ini memohon perkhidmatan yang disediakan oleh T-Melmax Sdn Bhd.
2. I/We hereby confirm that all information provided is true and accurate to the best of my knowledge. Saya/Kami dengan ini mengesahkan bahawa maklumat yang diberikan adalah benar dan tepat sepanjang pengetahuan saya/kami.
3. I/We hereby confirm that I/we have read and understood all the terms and conditions governing the usage of CPAY Portal and agree irrevocably and unconditionally to be bound by such terms and conditions. Saya/Kami dengan ini mengesahkan bahawa saya/kami telah membaca dan memahami segala terma dan syarat yang mengawal penggunaan Portal CPAY dan bersetuju secara muktamad dan tanpa syarat terikat dengan terma dan syarat tersebut.

\_\_\_\_\_  
**Authorised Signatory and Company Chop /  
Penandatanganan dan Cap Syarikat yang Dibenarkan**

\_\_\_\_\_  
**Date / Tarikh**





## TERMS AND CONDITIONS

### TERMS AND CONDITIONS FOR CPAY PORTAL SERVICE ("CPAY")

The Customer's use and access to CPAY shall be based on the Customer's agreement to and acceptance of these Terms and Conditions.

#### 1. Definitions and Interpretation

##### 1.1 Definition

The following terms and expressions shall have the meanings assigned to them unless the context otherwise requires: -

"Account" means any account facility made available to T-Melmax by its customers at any time and from time to time for the purposes of facilitating the CPAY service.

"Approved Communication Channel" means the communication channels (including but not limited to the telephone, computer or any electronic means as may be approved by T-Melmax from time to time and which requires authentication with the requisite security codes prescribed for the respective communication channel) which the Customer may use to issue Instructions to T-Melmax.

"Business Day" means a day on which T-Melmax is opened for business in West Malaysia and East Malaysia, as the case may be, except for public and bank holidays.

"Charges" means such fee and charges as T-Melmax may at anytime and at its absolute discretion impose on the Customer and referred to in item 9 herein.

"Customer" or "the Customer" means where the context so permits, and where applicable, a single or joint subscribers to the CPAY service.

"Instructions" means any instructions given by the Customer to T-Melmax using the Security Codes through CPAY or through any Approved Communication Channel.

"Network Service Provider" means any Internet service provider or commercial online service provider providing connection to the Internet.

"Password" means a list of alphanumeric characters selected by the Customer which must be keyed in to enable T-Melmax's computer system to identify and verify the Customer's User ID before granting the Customer access to CPAY.

"Security Codes" means the security codes which will identify and verify the Customer when the Customer access and utilise CPAY comprising of the Temporary Internet PIN, User ID, Password and includes any other security codes as T-Melmax may issue from time to time.

"Temporary Internet PIN" means the personal identification number randomly generated and provided by T-Melmax to the Customer. The Customer will use the Temporary Internet PIN during the Customer's first time sign on process for the CPAY service.

"Terms and Conditions" means these terms and conditions for CPAY unless the context requires otherwise and includes any amendments, additions, variations or deletions made from time to time and shall refer to the terms and conditions prevailing at that time and shall be read together with the terms & conditions of any 3<sup>rd</sup> party or 3<sup>rd</sup> party services that the CPAY service may be required to interface with.

"Transaction" means all transactions conducted by the Customer using CPAY.

"T-Melmax" means T-Melmax Sdn. Bhd. (Co. No 593550-D) and includes all its successors-in-title and assigns.

"User ID" means a name selected or created by the Customer comprising of alphanumeric characters which must be keyed in to enable T-Melmax's computer system to identify the Customer.





## 1.2 Interpretation

- (a) Words implying the singular shall include the plural and vice versa and those implying the masculine gender shall include the feminine and neuter gender and vice versa.
- (b) Where there are two or more persons comprised in the term "the Customer" or "the Customers", instructions, agreements, undertakings, obligations expressed to be issued or given by or made by one person, shall be deemed to have been issued or given by the Customer or made by and binding upon such persons jointly and severally.
- (c) In the event there is any conflict in the interpretation of these Terms and Conditions and any translation in any language, the English version of these Terms and Conditions shall prevail.

## 2. Customer Computer Terminals and Network Access

### 2.1 The Customer shall be solely responsible:

- (a) to ensure that the computer terminal and related software and hardware meet the minimum requirements specified by T-Melmax from time to time; and
- (b) for the installation, maintenance and security of the Customer's computer terminal, related software (including the internet browser software) and hardware used to access CPAY.

T-Melmax shall not be responsible for any loss, damage or expense incurred by the Customer or any third party from any delay, failure, disruption, malfunction or intrusion to the above.

### 2.2 Your access to T-Melmax's website and CPAY through a Network Service Provider will be subject to the terms and conditions of the Network Service Provider.

## 3. Gaining Access to CPAY

3.1 When the Customer logs on to T-Melmax's portal, CPAY, for the first time, the Customer will be required to key in the Customer's Temporary Internet PIN, Identity Card or Passport number and upon acceptance of the correct combination, the Customer will be required to key in the Customer's User ID and Password before the Customer may proceed to access CPAY. Once the Customer has received on-screen confirmation by T-Melmax of the Customer's User ID and Password, the Customer's access to CPAY will be activated, and it is recommended that the Customer change this Password immediately upon activation and periodically to secure the Account.

3.2 For subsequent access to CPAY, the Customer will need to key in the Customer's User ID and Password.

3.3 T-Melmax reserves the right to invalidate the Customer's Security Codes without being obliged to offer any prior notice or explanation and to refuse the replacement of the Security Codes without assigning any reason.

## 4. CPAY Services

### 4.1 General conditions of use

- (a) The CPAY services are provided subject to these Terms and Conditions. T-Melmax reserves the right to vary any or all of these Terms and Conditions and/or vary or terminate all or any part of or the scope of CPAY at any time and from time to time at its absolute discretion with prior notice to the Customer (unless stated otherwise herein). The Customer's continued use of CPAY will constitute the Customer's acceptance and notification to the Customer of the variations to these Terms & Conditions.
- (b) New/Additional Services - Where T-Melmax offers new or additional services, the Customer's acceptance in the manner prescribed by T-Melmax and use of such new or additional services shall be subject to





these Terms and Conditions and such additional terms and conditions (if any) as may be prescribed by T-Melmax.

## 5. Availability of Services

- (a) The CPAY services are available seven (7) days a week, 24 hours a day unless T-Melmax notifies the Customer otherwise or for any reason beyond the control of T-Melmax.
- (b) T-Melmax does not in any way, warrant that CPAY will be available at all times.
- (c) T-Melmax reserves the right to terminate the Customer's access to CPAY if the services have not been utilised for a time period determined by T-Melmax at its absolute discretion. T-Melmax may give the Customer prior notice of such termination.

## 6. Instructions

- 6.1 All transactions carried out through the Security Codes shall be deemed instructions and authorisation given by the Customer to T-Melmax and T-Melmax shall be and is hereby authorised to rely upon and act in accordance with the instructions given by or on behalf of the Customer without enquiry on its part as to the identity of the person giving or purporting to give such instructions or as to the authenticity of such instructions and that T-Melmax shall be in no way responsible for any misuse or unauthorised use of messages or instructions given to T-Melmax.
- 6.2 Notwithstanding that a transaction may be disputed by the Customer for any reason whatsoever including the reason that the person who gave the instructions was not the Customer, T-Melmax shall be entitled to treat such instructions as binding upon the Customer and T-Melmax shall be entitled to take such steps in connection with or in reliance upon such instructions. T-Melmax will not be held liable for any loss, damages and expenses suffered by the Customer or anyone else for complying with such instructions.
- 6.3 Once issued or transmitted, such instructions shall be irreversible and shall be conclusive evidence that the instructions came from the Customer.
- 6.4 The Customer shall ensure that the instructions are complete, accurate and correct.
- 6.5 T-Melmax shall be entitled to debit the Customer's Account immediately on completion of any transaction instructed by the Customer.
- 6.6 Without prejudice to item 6.3 above, T-Melmax upon receipt of any instructions to cancel, revoke, reverse or amend the Customer's earlier instruction may (but is not obliged to) on a best effort basis attempt to effect such cancellation, revocation, reversal or amendment provided that the Customer's earlier instruction has not been effected or executed by T-Melmax.
- 6.7 T-Melmax reserves the absolute right not to effect the Customer's instructions if they are inconsistent with T-Melmax's policy or rules and regulations in force for the time being.

## 7. Transaction Records

- 7.1 Any Instructions transmitted or received by T-Melmax after the relevant processing time on any Business Day will be treated as given and processed on the next Business Day. The cut-off time for processing Instructions and transactions may be varied by T-Melmax from time to time at its absolute discretion without any prior notice to the Customer.
- 7.2 T-Melmax's record of any instructions, communications, operations or transactions made or performed or processed or effected through CPAY by the Customer through the use of the Customer's Security Codes or any record of transactions maintained by T-Melmax shall be binding and conclusive on the Customer for all purposes whatsoever and shall be conclusive evidence of the transactions and the Customer's liability





thereunder and the Customer agree not to dispute the validity, accuracy or authenticity of such records and evidence.

## **8. Service Fees, Commissions & Charges**

- 8.1 T-Melmax shall be entitled to impose service fees and other charges in relation to the Customer's use of CPAY from time to time.
- 8.2 T-Melmax reserves the absolute right to vary such service fees, commissions and charges at any time and from time to time with prior notice given to the Customer.
- 8.3 For the purpose of collecting such fees, commissions and charges, the Customer hereby authorises T-Melmax to debit the Customer's account with its nominated bank(s), such fees, commissions, charges and any Government charges and taxes for the use of CPAY services.
- 8.4 Notes on the service fees:
  - (a) The service fee shall be debited from the Customer's account upon processing of the Customer's payment files. It is charged based on per transaction basis.
  - (b) The annual registration fee is charged based on the number of corporate accounts, signatures and services to be used for the CPAY Portal.
  - (c) The registration fee shall be debited from the Customer's account upon issuance of Organisation ID.
  - (d) The registration fee is non-refundable.

## **9. Goods & Services Tax (CST)**

The offered/contract price for CPAY services is exclusive of GST. If this offer/agreement or any supply under or in respect of this offer/agreement becomes subject to GST, the recipient of the consideration will be liable for the GST payment in accordance with the prevailing rate under the Malaysian Goods and Services Tax.

## **10. Customer's Responsibilities**

- 10.1 Security Details. You shall take all precautions to ensure and prevent unauthorised and fraudulent use of CPAY or any part of them and the Security Codes including but not limited to the following:-
  - (a) that the Security Codes shall be kept strictly confidential at all times, not accessible to any person (including the employees of T-Melmax under any circumstances whatsoever). Any advice sent to the Customer concerning the Security Codes should be destroyed after the Customer have read them;
  - (b) that the Customer shall not utilise CPAY through Internet Cafes or any public access terminals which may compromise the security of the Account;
  - (c) the Customer shall change the Customer's Password from time to time;
  - (d) Ownership: The Security Codes issued to the Customer shall remain the property of T-Melmax. Upon termination of CPAY, the Customer shall be responsible for destroying the Security Codes; if the Customer has not already done so.
  - (e) Non-Transferability : The Security Codes are issued solely for the Customer's use and the Customer shall not transfer, pledge or otherwise use it as security in any form nor part with the use of the same to any other person;





- (f) Loss, Theft or Damage to the Security Codes: You shall immediately inform T-Melmax in writing and by calling T-Melmax at 603-7877 9500 (during office hours) in the event of any loss, theft or damage to the Security Codes. Until and unless there is a replacement of the Security Codes, T-Melmax shall not be responsible and liable for any loss or damages suffered for all unauthorised transactions carried out through the use of the Customer's Security Codes until such time when T-Melmax has received written notification of the same from the Customer.
- (g) Exposure of the Security Codes: If the confidentiality of the Security Codes have been breached or suspected to have been breached, the Customer shall immediately change the Customer's Password to protect the Customer's own interest. T-Melmax shall not be held responsible or liable for any consequences that the Customer may suffer should the Customer fail or neglect to make such changes.

## 11. Compliance with Other Laws

The use of CPAY is at all times subject to the laws and regulations governing such services which are in force for the time being or as may be amended from time to time.

## 12. Liabilities of the Parties

12.1 By using CPAY, the Customer acknowledges and agrees:-

- (a) to accept the inherent risks associated with carrying out transactions through the Internet; and
- (b) that T-Melmax and its Affiliates do not make any representations or warranties whether expressed or implied with respect to CPAY, including but not limited to merchantability and fitness for a particular purpose. No oral or written communication or advice issued by T-Melmax, its Affiliates and their respective personnel, employees or agents shall extend or supersede the scope of this warranty.

12.2 The Customer shall be responsible and liable for the following:-

- (a) any loss or damages suffered for all unauthorised transactions carried out through the use of the Customer's Security Codes until such time when T-Melmax has received written notification of the same from the Customer;
- (b) any loss or damages suffered and all risk arising, in the event the Customer do not cancel CPAY in accordance with the relevant procedures set out by T-Melmax for the use of CPAY;
- (c) any loss or damage suffered by T-Melmax as a result of the Customer's breach of or failure to comply with any of these Terms and Conditions or any relevant procedures set by T-Melmax.

- 12.3 (a) Without prejudice to any other provisions here, T-Melmax shall accept no liability in any event for any damages or loss of any kind, including (without limitation), direct, indirect, incidental, special or consequential damages, expenses or losses arising out of, or in connection with the Customer's use or inability to use the CPAY service, or in connection with any error, omission, defect, computer virus or system failure or loss of any profit, goodwill or reputation, even if expressly advised of the possibility of such losses or damages, arising out of or in connection with the access of and/or use of the CPAY service.
- (b) Subject to the provisions herein, the Customer agree that T-Melmax's sole and entire liability to the Customer in contract, tort, (including negligence or breach of statutory duty) or otherwise arising by reason of or in connection with these Terms and Conditions or howsoever shall not exceed the amount equivalent to 6 times the service fee applicable for the transaction involved which gave rise to the claim or the direct damages sustained, whichever is the lower.
- (c) Each provision of this Clause 11.3 is to be construed as a separate limitation applying and surviving even if for any reason one or the other provisions is inapplicable or held unreasonable in any circumstances and shall remain in force notwithstanding the termination of the Accounts or CPAY services in general.





- 12.4 Without limiting the generality of the Clause 11.3, T-Melmax shall not be responsible or liable for any loss, damage or embarrassment incurred or suffered by the Customer or any third party by reason or arising from:-
- (a) the Customer's failure to provide accurate, complete and timely instructions to T-Melmax or the Customer's failure to comply with these Terms and Conditions; or
  - (b) for the Customer's inability to perform any of the transactions due to limits set by T-Melmax from time to time; or
  - (c) any error, alteration, destruction of the Instructions, data or information to or from T-Melmax through CPAY and the Internet; or
  - (d) any intrusion or attack by any person or party on any hardware, software or system used in relation to CPAY or on the Internet , including but not limited to viruses, Trojan Horses, worms and/or macros or other harmful components or disabling devices that may suspend, disrupt or disable CPAY or any part thereof; or
  - (e) any intrusion or attack by any person or party on any hardware, software or system used in relation to CPAY or on the Internet , including but not limited to viruses, Trojan Horses, worms and/or macros or other harmful components or disabling devices that may suspend, disrupt or disable CPAY or any part thereof; or
  - (f) any restriction or prohibition on the use of CPAY by any laws or regulations of any country from where the Customer access CPAY; or
  - (g) any loss or damage caused by equipment, the Internet browser providers or by the Internet Service Providers or their agents or sub-contractors; or
  - (h) any breakdown or malfunction of any equipment, system or software used in connection with CPAY, whether belonging to T-Melmax or otherwise, including but not limited to any electronic terminal, server or system, telecommunication device, connection, electricity, power supply, telecommunications or other communications network or system or any part of the electronic fund transfer system; or
  - (i) any use, misuse, purported use or misuse, loss, theft or unauthorised use of the Customer's Security Codes or the purported use or misuse of CPAY; or
  - (j) the Customer's failure to comply with the latest instructions, procedures and directions for use of CPAY; or
  - (k) the corruption or loss of any data or instruction or in the course of transmission thereof whether through the Internet Banking services or otherwise used by T-Melmax or any other third party whether or not in connection with the Customer's Accounts or CPAY; or
  - (l) in the event T-Melmax is unable to perform any operations or to provide any of the Services due to any reason beyond T-Melmax's control including but not limited to fire, earthquake, landslides, flood, epidemic, natural catastrophe or act of God, accident, riots, civil disturbances, industrial dispute, act of public enemy, embargo, war, or any failure, delay or disruption to electricity, fuel supply or services provided by the Network Service Provider or the Affiliates or any factor beyond the control of T-Melmax.

### 13. Indemnity

The Customer undertakes to indemnify T-Melmax fully and completely and against all claims, demands, action, proceedings, costs, loss and expenses (including legal costs as between solicitor and own client) and all other liabilities of whatsoever nature or description which may be made, taken, incurred or suffered by T-Melmax in connection with or in any manner arising out of the provision of CPAY or the acceptance of any Instruction given by the Customer or breach by the Customer of any of the Terms and Conditions. The Customer's obligations herein shall survive the termination of these Terms and Conditions.





#### **14. Suspension or Termination of CPAY services by T-Melmax**

T-Melmax, may in its absolute discretion and at any time, with prior notice, suspend or terminate the Customer's access to CPAY or any part of the services without being obliged to provide any reason for the same.

#### **15. Severability and Waiver**

- 15.1 If any provision herein is determined to be illegal, invalid, prohibited or unenforceable in any respect under any law, the same shall be ineffective to the extent of such illegality, invalidity, prohibition or unenforceability without invalidating in any manner whatsoever the remaining provisions in these Terms and Conditions.
- 15.2 No failure or delay on the part of T-Melmax in exercising nor any omission to exercise any right, power, privilege or remedy accruing to T-Melmax upon any default on the Customer's part shall affect or impair any such right, power or privilege or remedy or be construed as a waiver thereof or an acquiescence in such default nor shall any waiver or action by T-Melmax in respect of any default or acquiescence to any such default affect or impair any right, power, privilege or remedy of T-Melmax in respect of any subsequent default.

#### **16. Notices**

- 16.1 Any notices required to be given in respect of CPAY by T-Melmax to the Customer may be given in any of the following manner as determined by T-Melmax at its absolute discretion: -
- (a) by electronic mail to the Customer's last known e-mail address in T-Melmax's records and such notices shall be deemed to be received after 24 hours from transmission; or
  - (b) by facsimile or telex to the Customer's last known facsimile or telex number in T-Melmax's records and such notices shall be deemed to be received upon confirmation of the transmission from the transmitting machine; or
  - (c) by ordinary post or registered post or courier sent to or left at the Customer's last address registered with T-Melmax and shall be deemed received by the Customer within five (5) Business Days from posting if sent by ordinary or registered post and within three (3) Business Days from sending if sent by courier; or
  - (d) by displaying the notices at T-Melmax's branch premises or T-Melmax's website and such notices shall be deemed effective within seven (7) days from the date of such display; or
  - (e) by way of advertisement or general notice in one major national newspaper and the notice shall be deemed effective from the date of such notice or the date specified in the notice, as the case may be.
- 16.2 Unless otherwise provided herein any notices (excluding Instructions) required to be sent hereunder by the Customer to T-Melmax may be given in any of the following manner:-
- (a) through CPAY to T-Melmax and such notices shall be deemed to be received once the Customer receive a confirmation of such receipt via electronic mail from T-Melmax; or
  - (b) via any Approved Communication Channel to T-Melmax at the address stated below in Clause 18.2 and such notices shall be deemed received by T-Melmax in accordance with the time specified with respect to such Approved Communication Channel.
- 16.3 You shall promptly inform T-Melmax of any changes in the Customer's personal details, the Customer's telephone or facsimile numbers or the Customer's electronic mail, correspondence and/or residential address in writing or via an Approved Communication Channel.



## 17. Disclosure

You expressly consent to and authorise T-Melmax and each of its officers to divulge or disclose information pertaining to the Customer's Accounts, affairs and/or transactions or instructions made pursuant to CPAY to:-

- (a) any corporation within the T-Melmax group of companies;
- (b) T-Melmax's professional advisers (including but not limited to its legal advisers and external auditors), any potential assignee or transferee of T-Melmax, the police or any other public officer for purposes of investigating any discrepancies, irregularities, errors, claims or fraud made in connection with the use of CPAY;
- (c) the Central Credit Bureau or such other authority or body established by Bank Negara Malaysia or any other authority having jurisdiction over T-Melmax;

## 18. Personal Data Protection Act

The Personal Data Protection Act 2020 gazetted by the Malaysian government is to provide protection and control over the way personal information is collected, processed, stored or used. In this respect, we wish to inform you that the personal data and other information provided by our customers in applying and using the CPay online payment services will be kept in utmost confidential manner. However, we wish to inform you that your personal data and information will be used and processed for the following purposes :

- a) To communicate with you
- b) To provide services to you
- c) To process your application forms
- d) To process your payment transactions
- e) Conduct internal activities i.e. checking, processing and administer forms and documents
- f) To submit to our panel banks for application processing.

## 19. Reconstruction of T-Melmax

Your obligations and liabilities shall continue to be valid and binding for all purposes whatsoever notwithstanding any change by amalgamation, reconstruction or otherwise which may be made in the constitution of T-Melmax or by any company by which the business of T-Melmax may for the time being be carried on and shall be available to the company carrying on the business for the time being and the Customer agree that no such changes shall affect the obligations and liabilities created herewithin in relation to any transaction whatsoever whether past, present or future.

## 20. Enquiries, Dispute Resolution and Hotline Numbers for Loss, Theft or Damage to the Security Codes

- 20.1 For loss, theft or damage to the Security Codes and/or for any queries or if the Customer need any assistance, please refer to **T-Melmax** at:  
A-3, Block A, Level 3, Sunway PJ@51A, Jalan SS 9A/19, Seri Setia, Petaling Jaya, Selangor, Malaysia.
- 20.2 In the event the Customer have any complaints or disputes, please specify the nature of the Customer's complaint or dispute and refer the matter to :  
**T-Melmax Sdn Bhd**  
A-3, Block A, Level 3, Sunway PJ@51A, Jalan SS 9A/19, Seri Setia, Petaling Jaya, Selangor, Malaysia.





## 21. Governing Law

- 21.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia and the Customer hereby agree to submit to the non-exclusive jurisdiction of the courts of Malaysia in Kuala Lumpur or the courts of such other competent jurisdiction as T-Melmax may at its sole discretion elect to submit and the service of any legal process may be effected by any manner permitted by law.
- 21.2 This service is designed for use in Malaysia only and is not directed to, not intended for distribution or use by, any person or entity in any jurisdiction or country where the publication or availability of this service or such distribution or use would be contrary to local law or regulation.

-End-

